

**BENU Village Esch asbl**

32 rue d'Audun

4018 Esch-sur-Alzette

Luxembourg

+352 27 91 19 49

benu@benu.lu

Return form

Name :

Address :

Identification number :

Order number :

Items	Price incl. VAT	Quantity to return
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€

€

€

Reason for return I do not like the item The item does not fit The article has production defects The wrong item was delivered**Other reason****IBAN****Name of the account holder**

Return form, please place in the package

SENDER

Name and address :

Identification number :

TO

BENU VILLAGE Esch ASBL

32 rue d'Audun

L-4018 Esch-sur-Alzette

Luxembourg

↑
Address label, please affix to the outside of the package**How to fill out the return form and address label correctly:**

Please enter all the items you would like to return on the return form. So that we can process your return quickly, we ask you to indicate the model name, the price and the quantity. Please also tell us your identification number and order number.

Please also mark a reason why you would like to return your item(s). If none of the reasons apply, you can enter your details under "other reason".

To enable us to refund the purchase price, please provide us with an account number (IBAN) and the name of the account holder. We process your return immediately after receipt. We will then transfer the purchase price to your account as soon as possible. In the case of a complaint (article with production defects, wrong delivery, etc.), we will of course cover the costs for the return. In this case, please enclose a receipt for the shipping costs.

Please enter your sender address and identification number on the address label.

Do not forget to stamp your return sufficiently. Thank you very much!